



Instructions for CableCARD™ Installers

Please save this sheet and present it to the installer upon arrival.

For installation help and more information, visit www.tivo.com/cablecard.

Before the installer arrives...

Here's what you need to do before the cable installer visits your home. **Contact your cable provider before attempting any self-installation.** CableCARD decoders are not necessarily interchangeable with other devices.

- 1 Connect the TiVo DVR to your TV and cable source (the Coax cable coming out of the wall) using the **Start Here poster**.
- 2 Complete the DVR's on-screen Guided Setup **before** CableCARD installation. It's a good idea to complete Guided Setup a couple of days before the installer arrives to ensure that the TiVo DVR receives any recent software updates.

Recommended Installation Instructions

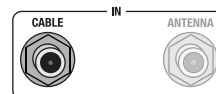
IMPORTANT: Install one CableCARD decoder at a time. Use Slot 1 first.

- 1 Write down the serial number (or other information that the cable provider may need) of each CableCARD decoder.

CableCARD in Slot 1 (Multi-Stream or Single-Stream)

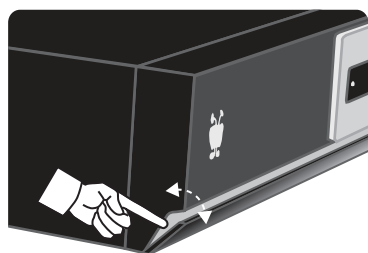
CableCARD in Slot 2 (Single-Stream only)

- 2 Confirm that the Coaxial cable from the wall is plugged directly into the **CABLE IN** jack on the back of the TiVo® HD DVR. A green light indicates the TiVo DVR powered on.

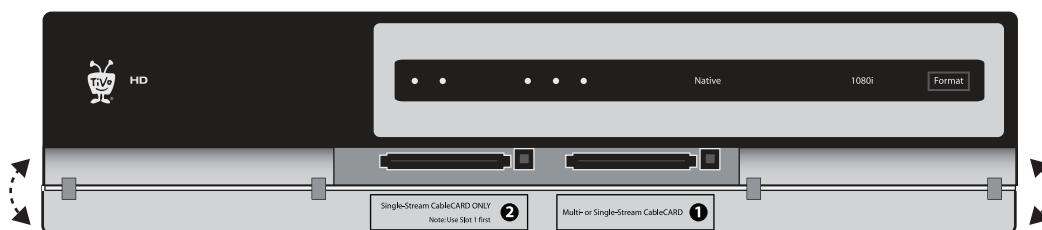


- 3 Turn on the TV. Make sure that the correct TV input source is selected, so you see video from the TiVo DVR. (If you're not sure, press the TiVo or GUIDE button on the TiVo® remote control to display a DVR screen.)

- 4 Locate the CableCARD door on the **front** of the TiVo HD DVR. Flip open the door to reveal the CableCARD slots.



CableCARD door



CableCARD slots

Instructions continue on reverse.

Recommended Installation Instructions continued

- 5** Insert the first CableCARD™ decoder into **Slot 1** (the slot on the right).



If you're installing one Multi-Stream CableCARD decoder, **you must use Slot 1**. If you're installing two Single-Stream decoders, **use Slot 1 first**. Complete the first installation before starting the second. Each slot has a unique Host ID.

Some CableCARD decoders are too long to allow the DVR's CableCARD door to close properly. This does not affect the functionality of the TiVo HD DVR or the CableCARD decoders. Visit www.tivo.com/cablecard for more information.

- 6** The CableCARD Decoders screen appears.



If you don't see the CableCARD Decoders screen, follow the on-screen instructions until you do. (Guided Setup is in progress.)

- 7** Select **Configure CableCARD 1**. From the CableCARD 1 screen, select **CableCARD Menu**. From here, you have selections to view data from the CableCARD, which you will need for activation.



If you lose your place, press the TiVo button on the remote. From the **TiVo Central®** screen, select **Messages & Settings**, then **Settings**, then **Remote, CableCARD, & Devices**, then **CableCARD Decoder**.

If pressing the TiVo button does not take you to TiVo Central, remove one CableCARD and re-insert it to display the CableCARD screens.

- 8** Call the cable company to activate or initialize the card.

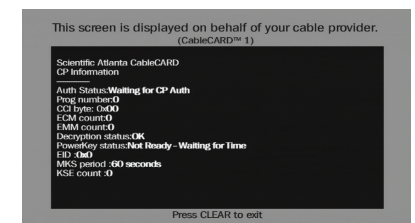
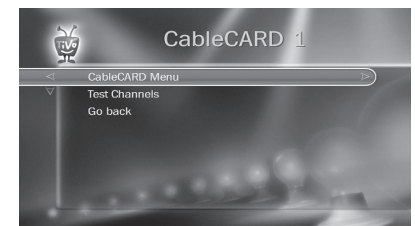
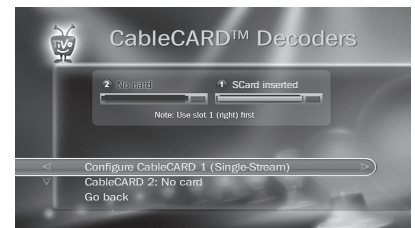
- 9** Select **Configure CableCARD 1** from the CableCARD Decoders screen, then select **Test Channels** to verify the card has been activated.

Be sure to test the customer's encrypted channels.

Performing a Channel Scan is not necessary.

- 10** If you installed one Multi-Stream CableCARD decoder in **Slot 1**, you're finished.

If you installed a Single-Stream CableCARD in **Slot 1**, now you're ready to install the second Single-Stream CableCARD in **Slot 2**. Insert the second CableCARD decoder into **Slot 2** (the slot on the left) and repeat steps **6** through **9**.



After the installer leaves...

After CableCARD decoders are installed, you need to **repeat Guided Setup** to ensure that the TiVo DVR is set up for all your digital channels. **To repeat Guided Setup**, press the TiVo button on the remote to go to the **TiVo Central®** screen. Select **Messages & Settings**, then **Restart or Reset System**, then **Repeat Guided Setup**.